

## EXTRACT FROM THE RULES AND REGULATIONS

### 1) OPENING OF THE CAMPING

The campsite is open from April 27<sup>th</sup> till September 9<sup>th</sup>. In July and August, the reception is open from 8:30 am till 8:30 pm. At night a watchman is on duty. The other months, the office is open from 9:00 am till 12:00 and from 3:00 pm till 6:00 pm.

### 2) CONDITION OF ADMITTANCE

**To enter the campsite or settle on it, you have first to be allowed to by the reception and respect the rules.**

**Any person wishing to stay at least one night will have to produce his identity papers and carry out police formalities. Each resident will be given a bracelet (indication of belonging to the campsite) that he will have to wear all the stay long.**

A pitch/ an accommodation can only be reserved or rented **by a person of age who will be present on the pitch / accommodation during the whole stay.** The client in charge of the pitch remains the only person responsible for the people he greets and for the payment of the whole stay. Minors who stay without their parents will only be admitted **under his responsibility** and with a **written parental authorization.**

Pitches can greet **6 people at most (children and babies included).**

Accommodations can greet 4 or 5 people at most (children and babies included)

**A pitch may accommodate :**

- **tent pitch:** 3 tents at most + 2 cars or motorbikes. Vans are forbidden. Be careful, the "family" area is reserved only for families.

- **"standard" pitch for caravan :** 1 caravan + 2 cars or motorbikes OR 1 camper/ van +1 car or motorbike - 1 small tent accepted.

- **"grand confort" pitch for caravan :** 1 caravan + 2 cars or motorbikes, 1 small tent accepted. Campers are forbidden.

- **pitch for campers :** 1 camper or van, 1 small tent accepted, no additional car accepted.

Tents are not accepted on bungalows tent pitches.

### 3) COST OF THE STAY AND PAYMENT

The global cost of the stay is calculated according to the information noted on your booking contract or on the registration form (dates, number of people, of animals and vehicles). For the booking, note only the people, animals, cars... sure to come.

**- reserved stays:**

The balance of reservation must be paid **at last one month before your arrival** (excluding the tourist taxes). **Failing that, the campsite reserves the right to consider the booking cancelled.** The deposit will be kept by the campsite and the pitch / accommodation will be rented again.

For late bookings (less than one month before the arrival), the balance must be paid with the reservation (excluding tourist tax).

Booking fees are never deductible from the balance due.

**- stays without reservation :**

They have to be paid on arrival according to the dates and information noted on the registration form. No refunding will occur in case of early departure.

### 4) MODIFICATIONS OF THE BOOKING

**- reserved stays:**

Booking contracts are nominative and cannot be transferred or sublet. The persons registered in the contract are the only one who may occupy the pitch/ accommodation.

Any modifications made to the number or identity of the persons, animals, vehicles ... initially included on the contract must be notified to us in **writing 30 days at most** before the contractual date of arrival.

If it occurs **less than 30 days** before the contractual date of arrival and /or after we receive the balance, **the whole stay will be due for the number of persons, animals, vehicles... initially registered on the contract.**

**- stays without reservation**

The person in charge of the pitch/ accommodation must inform the reception of any modification occurring to the number and/ or the identity of the people staying on his pitch (this statement must be done as soon as a change occurs) and introduce the new guest and show their identity papers. The people registered are the only one who may occupy the pitch.

Any infringement of the article 4 will give the management the right to cancel the contract and exclude the non-authorized persons. During the payment, no claim shall be made.

### 5) ARRIVALS / DEPARTURES

**1/ arrival :**

→ **accommodations** are available from 4:00pm till 8:30pm in July and August ; the other months contact us. For bungalows tents, rentals are from Saturday till Saturday.

→ **pitches** are available from 1:00pm till 8:30pm in July and August. The other months, they are available during the reception opening time.

**2/ departure :**

→ **accommodations** : departures and inventories of fixture occur from 8:30am till 11:00am in July and August by appointment. People wishing to leave the day before the planned departure must leave before 7:00pm (the other

months before 5:00pm). No departure may occur apart from this time and without the presence of the person responsible.

→ **pitches** must be vacated before 11:00 am on the day of departure.

In case of departure after the required time, an additional day shall be invoiced.

## **6) ANIMALS**

Animals are admitted on the campsite on the exclusive condition that their owners show their identification certificate, up-to-date vaccination documents (rabies), the certificate of insurance for 2<sup>nd</sup> category dogs (watchdogs and defence dogs). These will have to be muzzled. Every animal must be kept on leash and never be left unattended on the campsite, even inside accommodations. Their owners must watch over that the noises they may make are not heard beyond the boundaries of the pitch. They are legally responsible of them and must clean the dirtiness they may cause (bags to collect dogs mess at your disposal near the reception). **1st category dogs (pitbulls and Boerbulls) are not accepted.**

## **7) NOISE**

Speed limit inside the site is 10km/h, and no circulation of vehicles is admitted between 11:30 pm and 7:00 am. Any sound equipment must not be heard beyond the boundaries of the pitch. **From 11:30 pm onwards, all users must respect the rules in terms of silence and respect the sleep of their neighbours.**

Failing that, we will automatically enforce article n°13 of the present regulations.

## **8) GUESTS/ VISITORS**

**Visitors are authorized from 8:00 am till 11:30 pm under the civil and financial responsibility of the person in charge of the pitch. They must fill a greeting form, leave an ID card and wear the identification bracelet. Under no circumstances will their vehicles be admitted to the camping site.**

**For security reasons, any unregistered person may be expelled from the campsite by our staff.**

## **9) AUTOMATIC GATES**

They function from 7:00 am till 11:30 pm with a door code. After 11:30 pm, you must leave your vehicle outside in the car park. This code is strictly personal and may only be used for **a single car**. It is programmed until 12:00 noon on the date of departure fixed by the client (please respect these times).

Be careful, the gate let **one single car enter at once. Any material damage will be at the expense of those responsible.**

## **10) UPKEEP AND APPEARANCE OF THE FACILITIES**

All users must respect the rules in terms of hygiene and collective behaviour, as well as the natural surroundings (plants, decoration).

Pitches must be kept clean and tidy at all times. If the pitch is considered dirty the day of the departure a **charge of 40 €** will be invoiced.

**It is strictly forbidden to mark out the boundaries of the pitch by any personal means (heather, split cane...), to dig holes in the ground or to damage the vegetation or fencing.**

Trees must in no case be used for drying your linen.

**Any damage caused to the vegetation, fencing, ground or facilities of the campsite shall be at the expense of those responsible. The charge will depend on the seriousness of the facts.**

Sorting out must be done in the proper containers situated in 5 areas of the campsite.

Fires and barbecues are strictly forbidden on the pitches. Special areas with collective barbecues (charcoal only) are at your disposal. Gas rings must be kept in good working order and must never be used in dangerous conditions.

## **11) ROBBERY AND INSURANCE**

**To fight against robbery**, the management put at the clients' disposal safes to put valuables.

**To fight against insecurity** in high season, each resident will be given a bracelet (indication of belonging to the campsite), and a security team will be in charge of the campsite surveillance.

Campers keep however the responsibility of their equipment and must inform the management of the presence of any suspicious-looking people.

Although, care taking is provided, it is up to the client to take any precautionary measures to protect his equipment and, among others, subscribe to a specific insurance including civil liability.

## **12) DEPOSIT**

For rented accommodation, a **deposit of 160 €** will be demanded on arrival to cover any damage caused to the rented equipment and/or failure to clean the lodging at the end of the stay.

This sum will be given back to you at the end of the stay, after deducting the cost of possible damaged or missing equipment and/or a **fixed sum of 50 €** for cleaning expenses.

## **13) SAFES/ COOL BOXES**

Individual safes and cool boxes to rent are at your disposal in the campsite– ask the reception.

#### **14) GAMES**

No violent or disturbing game can be organized near the facilities. The multipurpose room cannot be used for animated games. Children must always be under the supervision of their parents.

#### **15) NOTICE BOARD**

These rules and regulations are stuck at the entrance of the campsite and at the reception. They are also on-line on our web site [www.mimizan-camping.com](http://www.mimizan-camping.com). On the other hand, an extract from the rules and regulations is given systematically during at the campers' arrival.

#### **16) RULES INFRINGEMENT**

Should any user fail to respect the provisions of the site rules and/or general terms of sale, or disturb the other users' stays, the manager may terminate the contract. In this case, the whole stay will be required ; no reimbursement will

#### **SAFETY RULES**

##### **GATHERING SPOTS / EVACUATION**

##### **To prevent any fire :**

- Do not smoke where it is prohibited, be careful about flammable products,
- **Do not throw incandescent cigarette butts** on the ground, in the grass or in the dustbins,
- Do not modify any heating, lighting or electric systems,
- Fires and barbecues are strictly forbidden. Gas rings must be kept in good working order and must never be used in dangerous conditions.
- Charcoal must only be used for barbecues in the special areas.

##### **In the event of fire :**

- Keep calm,
- Turn off electricity and gas meters,
- Try to extinguish fire using the most appropriate means and beginning with the bottom of the flames. Extinguishers are at your disposal if needed.
- Warn the management and/or firemen about the fire.
- **If you hear the alarm**, organise the evacuation of your family using the itinerary pinned up in the nearest sanitary unit. It is composed of an evacuation plan for each area (gathering spots) and a network of blue arrows indicating the nearest emergency exits. Evacuate immediately the disaster area.
- In reception you will find a first-aid kit.

##### **In the event of storm**

- Keep calm,
- Fasten and consolidate your equipment (caravan, tent, awning...),
- Take down any aerial installation,
- Turn off gas and electricity,

**In case of collapse with loss of consciousness** each minute is precious. One defibrillator is at your disposal in a secure wall box situated at the entrance of the campsite near the shop.

##### **To make assistance's action easier :**

- On arrival, have a look to the evacuation itinerary situated on the sanitary unit that is nearest to your pitch and look over emergency exits and the way leading to them. Leave emergency exits always free.
- Respect fire extinguishers and do not obstruct their surrounding areas.
- Do not park your car on ways used by firemen's vehicles.
- Park your caravan with the front pointed towards the exit.

**Camping du Lac**

Avenue de Woolsack- 40200 Mimizan Tél : 05 58 09 01 21 – Fax : 05 58 09 43 06 – [www.mimizan-camping.com](http://www.mimizan-camping.com) classé 2\*  
tourisme par arrêté préfectoral n°618 du 26/06/1996 – Siret 214 001 844 00023 – Code APE 5530Z